

****NEW IN 2022****

Would you like a customized fair housing training designed just for your agency?



Introducing HDLI's new

“Design Your Own HDLI Training Course”

In four (4) easy steps...

<p>STEP 1: You choose the LENGTH OF YOUR TRAINING(S)</p>	<ul style="list-style-type: none">▪ Choose to have one or more separate trainings▪ Duration of training days can be from 2 – 8 hours (<i>less than 3 hours must be virtual</i>)▪ Can be held across multiple days
<p>STEP 2: You choose WHO YOU WANT TO TRAIN AND WHERE</p>	<ul style="list-style-type: none">▪ <i>E.g., Board of Commissioners, new hires, front-line staff, managerial staff, executive staff, hearing officers, clients, Section 8 landlords, management companies, etc.</i>▪ Trainings can be held virtually or on-site
<p>STEP 3: You choose your TRAINING TOPICS</p>	<p>Choose from the following topics:</p> <p><i>**All topics offered in Basic, Refresher, and/or Advanced levels**</i></p> <ul style="list-style-type: none">▪ Administrative Review/Grievance Processes▪ Commissioner Training▪ Customer Service to Avoid Lawsuits

	<ul style="list-style-type: none"> ▪ Employment and Personnel Training ▪ Fair Housing (choose your sub-topics) <ul style="list-style-type: none"> ▪ Accessible Parking ▪ Accessible Units and Common Areas ▪ Affirmatively Furthering Fair Housing ▪ Assistance Animals ▪ Discriminatory Harassment ▪ Disparate Impact Liability ▪ Documentation ▪ Effective Communication ▪ Exemptions ▪ Effective Use of Fair Housing Disclosures ▪ Equal Access for Non-conforming Genders ▪ Fair Housing Enforcement ▪ Live-in Aides ▪ Protected Classes ▪ Reasonable Accommodations ▪ Reasonable Accommodations/504 Coordinator ▪ Reasonable Modifications ▪ Responding to Discrimination Claims and Complaints ▪ Sexual Harassment ▪ Third-Party Verification ▪ Voluntary Compliance Agreements ▪ Other ▪ Resident Council/Advisory Board Development ▪ Section 3 (Resident Training and Businesses) ▪ Client Sexual & Discriminatory Harassment ▪ Employee Sexual & Discriminatory Harassment ▪ Staff Team-Building
<p>STEP 4: We design CUSTOMIZED TRAINING(S) according to your specific needs</p>	<ul style="list-style-type: none"> ▪ Taking into consideration your choices in Steps 1 through 3, we work with you to develop one or more customized trainings to meet your training needs. ▪ Prices are based on your total training needs ▪ Some restrictions apply

**Customized
Personnel and Fair
Housing Consulting**

- HDLI also can work with you to design or bring up-to-date your personnel and/or fair housing polices, processes, procedures, and forms.
- Prices are based on an hourly rate

Please contact hdli@hdli.org for more information.